

## Customer Survey

Please complete this short survey to help us improve our operations

	Poor	Circle One			Excellent
Response to my initial inquiry.....	1	2	3	4	5
Knowledge of my salesperson.....	1	2	3	4	5
Professionalism of my salesperson.....	1	2	3	4	5
Handling of logistics (schedule, etc).....	1	2	3	4	5
Professionalism of installers.....	1	2	3	4	5
Cleanliness of jobsite.....	1	2	3	4	5
Quality of workmanship.....	1	2	3	4	5
Communication throughout the process....	1	2	3	4	5
My overall satisfaction.....	1	2	3	4	5
My intent to refer others to Classic.....	1	2	3	4	5

The main reason I chose Classic instead of my 2<sup>nd</sup> choice was: It goes over  
the old shingles - without removal of them and  
not creating huge waste  
longevity

The best part of this experience has been: Good Quality of All  
people involved

One thing I wish my salesperson had done differently: 0

One thing I wish the installers had done differently: 0