

Customer Survey

Please complete this short survey to help us improve our operations

	Poor	Circle One			Excellent
Response to my initial inquiry.....	1	2	3	4	5
Knowledge of my salesperson.....	1	2	3	4	5
Professionalism of my salesperson.....	1	2	3	4	5
Handling of logistics (schedule, etc).....	1	2	3	4	5
Professionalism of installers.....	1	2	3	4	5
Cleanliness of jobsite.....	1	2	3	4	5
Quality of workmanship.....	1	2	3	4	5
Communication throughout the process....	1	2	3	4	5
My overall satisfaction.....	1	2	3	4	5
My intent to refer others to Classic.....	1	2	3	4	5

The main reason I chose Classic instead of my 2nd choice was: I knew it was
suppose to last longer and it looked wonderful

The best part of this experience has been: Having a wonderful looking
roof and meeting the men that installed it.

One thing I wish my salesperson had done differently: ^{Nothing} He was wonderful

One thing I wish the installers had done differently: ^{Nothing} they were wonderful -
Cleaned up after themselves - very friendly - worked
hard at their jobs.