

Customer Survey

Please complete this short survey to help us improve our operations

	Circle One				
	Poor			Excellent	
	1	2	3	4	
Response to my initial inquiry.....	1	2	3	4	(5)
Knowledge of my salesperson.....	1	2	3	4	(5)
Professionalism of my salesperson.....	1	2	3	4	(5)
Handling of logistics (schedule, etc).....	1	2	3	4	(5)
Professionalism of installers.....	1	2	3	4	(5)
Cleanliness of jobsite.....	1	2	3	4	(5)
Quality of workmanship.....	1	2	3	4	(5) +
Communication throughout the process....	1	2	3	4	(5)
My overall satisfaction.....	1	2	3	4	(5)
My intent to refer others to Classic.....	1	2	3	4	(5)

The main reason I chose Classic instead of my 2nd choice was: Durability of product.

The best part of this experience has been: That it is done

One thing I wish my salesperson had done differently: Nothing

One thing I wish the installers had done differently: Nothing