

Customer Survey

Please complete this short survey to help us improve our operations

	Circle One				
	Poor				Excellent
Response to my initial inquiry.....	1	2	3	4	5 <input checked="" type="radio"/>
Knowledge of my salesperson.....	1	2	3	4	5 <input checked="" type="radio"/>
Professionalism of my salesperson.....	1	2	3	4	5 <input checked="" type="radio"/>
Handling of logistics (schedule, etc).....	1	2	3	4	5 <input checked="" type="radio"/>
Professionalism of installers.....	1	2	3	4	5 <input checked="" type="radio"/>
Cleanliness of jobsite.....	1	2	3	4	5 <input checked="" type="radio"/>
Quality of workmanship.....	1	2	3	4	5 <input checked="" type="radio"/>
Communication throughout the process....	1	2	3	4	5 <input checked="" type="radio"/>
My overall satisfaction.....	1	2	3	4	5 <input checked="" type="radio"/>
My intent to refer others to Classic.....	1	2	3	4	5 <input checked="" type="radio"/>

The main reason I chose Classic instead of my 2nd choice was: Durability - I was looking for a "lifetime" roof.

The best part of this experience has been: coordination of the project, the salesman did a very good job of following up and keeping me informed.

One thing I wish my salesperson had done differently: warn me that snow build up on metal roofs slides off, the first good snow fall wrecked havoc on my front foundation planting

One thing I wish the installers had done differently: _____