

Customer Survey

Please complete this short survey to help us improve our operations

	Circle One				
	Poor				Excellent
Response to my initial inquiry.....	1	2	3	4	5
Knowledge of my salesperson.....	1	2	3	4	5
Professionalism of my salesperson.....	1	2	3	4	5
Handling of logistics (schedule, etc).....	1	2	3	4	5
Professionalism of installers.....	1	2	3	4	5
Cleanliness of jobsite.....	1	2	3	4	5
Quality of workmanship.....	1	2	3	4	5
Communication throughout the process....	1	2	3	4	5
My overall satisfaction.....	1	2	3	4	5
My intent to refer others to Classic.....	1	2	3	4	5

The main reason I chose Classic instead of my 2nd choice was: Appeal of roof that would fit into my neighborhood and energy efficiency

The best part of this experience has been: Having an excellent end product admired by many neighbors and others walking by.

One thing I wish my salesperson had done differently: Can't think of anything - He thought of everything!

One thing I wish the installers had done differently: None - they were prompt, clean and courteous. Very hard-working.