

Customer Survey

Please complete this short survey to help us improve our operations

		Circle One				
	Poor				Excellent	
Response to my initial inquiry.....	1	2	3	4	5	
Knowledge of my salesperson.....	1	2	3	4	5	
Professionalism of my salesperson.....	1	2	3	4	5	
Handling of logistics (schedule, etc).....	1	2	3	4	5	
Professionalism of installers.....	1	2	3	4	5	
Cleanliness of jobsite.....	1	2	3	4	5	
Quality of workmanship.....	1	2	3	4	5	
Communication throughout the process....	1	2	3	4	5	
My overall satisfaction.....	1	2	3	4	5	
My intent to refer others to Classic.....	1	2	3	4	5	

The main reason I chose Classic instead of my 2nd choice was: Price + Appearance
We had a tile roof that replacing was cost prohibitive.
This Product Looks great and will have great
longevity

The best part of this experience has been: Getting a new roof that
I don't have to worry about.

One thing I wish my salesperson had done differently: Can't think of anything!

One thing I wish the installers had done differently: Nothing. They were great!