

Customer Survey

Please complete this short survey to help us improve our operations

	Circle One			
	Poor			Excellent
Response to my initial inquiry.....	1	2	3	4 (5)
Knowledge of my salesperson.....	1	2	3	4 (5)
Professionalism of my salesperson.....	1	2	3	4 (5)
Handling of logistics (schedule, etc).....	1	2	3	4 (5)
Professionalism of installers.....	1	2	3	4 (5)
Cleanliness of jobsite.....	1	2	3	4 (5)
Quality of workmanship.....	1	2	3	4 (5)
Communication throughout the process....	1	2	3	4 (5)
My overall satisfaction.....	1	2	3	4 (5)
My intent to refer others to Classic.....	1	2	3	4 (5)

The main reason I chose Classic instead of my 2nd choice was: Quality and appearance

The best part of this experience has been: the timely fashion and the installers work ethic

One thing I wish my salesperson had done differently: nothing

One thing I wish the installers had done differently: nothing