

Customer Survey

Please complete this short survey to help us improve our operations

	Poor	Circle One			Excellent
	1	2	3	4	
Response to my initial inquiry.....	1	2	3	4	5
Knowledge of my salesperson.....	1	2	3	4	5
Professionalism of my salesperson.....	1	2	3	4	5
Handling of logistics (schedule, etc).....	1	2	3	4	5
Professionalism of installers.....	1	2	3	4	5
Cleanliness of jobsite.....	1	2	3	4	5
Quality of workmanship.....	1	2	3	4	5
Communication throughout the process....	1	2	3	4	5
My overall satisfaction.....	1	2	3	4	5
My intent to refer others to Classic.....	1	2	3	4	5

The main reason I chose Classic instead of my 2nd choice was: _____

1) SAW YOUR AD IN MAGAZINE (SOUTHERN LIVING) + WENT TO YOUR WEBSITE

2) GOT A CALL + ALL MY QUESTIONS WERE ANSWERED SATISFACTORILY.

The best part of this experience has been: THE EASE OF GETTING IT ALL DONE.

One thing I wish my salesperson had done differently: NOTHING. JOE HIRSH IS

A SUPERB COMMUNICATOR.

One thing I wish the installers had done differently: NOT A THING.