

Customer Survey

Please complete this short survey to help us improve our operations

	Circle One			
	Poor			Excellent
Response to my initial inquiry.....	1	2	3	4 (5)
Knowledge of my salesperson.....	1	2	3	4 (5)
Professionalism of my salesperson.....	1	2	3	4 (5)
Handling of logistics (schedule, etc).....	1	2	3	4 (5)
Professionalism of installers.....	1	2	3	4 (5)
Cleanliness of jobsite.....	1	2	3	4 (5)
Quality of workmanship.....	1	2	3	4 (5)
Communication throughout the process....	1	2	3	4 (5)
My overall satisfaction.....	1	2	3	4 (5)
My intent to refer others to Classic.....	1	2	3	4 (5)

The main reason I chose Classic instead of my 2nd choice was: *potential looks of roof, never needing to roof again, professionalism of Mr. Kneke, his personality & commitment without pressure to make us completely satisfied*

The best part of this experience has been: *how the roof, trim & bay window have made tremendous improvement in the appearance of our home.*

One thing I wish my salesperson had done differently: *lower price - ha ha!*

One thing I wish the installers had done differently: *nothing*