

Customer Survey

Please complete this short survey to help us improve our operations

	Circle One			
	Poor			Excellent
Response to my initial inquiry.....	1	2	3	4 (5)
Knowledge of my salesperson.....	1	2	3	4 (5)
Professionalism of my salesperson.....	1	2	3	4 (5)
Handling of logistics (schedule, etc).....	1	2	3	4 (5)
Professionalism of installers.....	1	2	3	4 (5)
Cleanliness of jobsite.....	1	2	3	4 (5)
Quality of workmanship.....	1	2	3	4 (5)
Communication throughout the process....	1	2	3	4 (5)
My overall satisfaction.....	1	2	3	4 (5)
My intent to refer others to Classic.....	1	2	3	4 (5)

The main reason I chose Classic instead of my 2nd choice was: WE WERE CONVINCED WE WERE GETTING THE BEST ROOF IN CLASSIC

The best part of this experience has been: ALL OF THE EXPERIENCE WAS NOTABLE; SKILL & PRECISION OF INSTALLERS, AS IT PROGRESSED THE TRANSFORMATION OUR HOME WENT THROUGH, IT TURNED OUT BEAUTIFULLY.

One thing I wish my salesperson had done differently: NOTHING!

One thing I wish the installers had done differently: STATIONED AIR COMPRESSOR OUTSIDE OF LANDSCAPING.